

SEAT No. _____

No. of Printed Pages : 02 SC

[60]

SARDAR PATEL UNIVERSITY

M.S.W. SEM – IV

PA04CMSW05 ORGANIZATIONAL BEHAVIOUR & EMPLOYEE DEVELOPMENT

DATE: 1/11/17

TIME: 2 TO 5

DAY: WEDNESDAY

MARKS: 70

Q.1 MULTIPLE CHOICE QUESTIONS:

[10]

1] Perception includes _____.

- | | |
|---------------------|------------|
| a] Personality | b] Culture |
| c] Group Pressure | d] Role |
| e] All of the Above | |

2] _____ is the Organizational Behaviour model.

- | | |
|---------------|---------------------|
| a] Autocratic | b] Collegial |
| c] Custodial | d] All of the above |

3] Organizational reward includes _____.

- | | |
|-------------------|-----------------------|
| a] Monetary items | b] Non-monetary items |
| c] Appreciation | d] All of the above |

4] "A mental state of readiness organized through experience, exerting a scientific influence upon a person's response to people, objects & situation with which it is related" This definition of Attitude was given by _____.

- | | |
|-------------------|-------------------|
| a] Gordon Allport | b] Stigmund Freud |
| c] B. F. Skinner | d] Erik Erikson |

5] Hawthorne studies was started in the year _____.

- | | |
|---------|---------|
| a] 1924 | b] 1934 |
| c] 1944 | d] 1994 |

6] The word Personality was derived from _____ language.

- | | |
|-------------|------------|
| a] Greek | b] Latin |
| c] Sanskrit | d] Spanish |

7] Motivation is a _____ process.

a] Physiological

b] Social

c] Psychological

d] None of the Above

8] Classical Conditioning Theory of learning was given by _____.

a] Ivan Pavlov

b] B. F. Skinner

c] Erik Erikson

d] Karl Jung

9] Communication is a _____ way process.

a] One

b] Two

c] Round

d] None of the Above

10] The personality of a person is not determined by _____.

a] Heredity

b] Person

c] Situation

d] Environment

Q.2 Elaborate Organizational Behaviour models in detail.

[15]

OR

Q.2 Explain ethics & ethical behaviour in organizations with Global & cultural diversity.

Q.3 Narrate Hawthorne's Studies of Organizational Behaviour.

[15]

OR

Q.3 Write an essay on: Organizational theory & design.

Q.4 Explain Motivation Performance through Job Design & Goal Setting.

[15]

OR

Q.4 Explain Perceptual Process & Impression Management in detail.

Q.5 Write short notes on: (Any Two)

[15]

1] Personality

2] Attitude

3] Managing Diversity

4] Learning

5] Decision Making

— X —