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SEAT No. _____

SARDAR PATEL UNIVERSITY

[137]

MSW-IV SEMESTER EXAMINATION- 2017

Subject: Organizational Behavior & Employee Development Subject Code: PA04CMSW05

Date: 28/03/2018

Time: 02:00 PM to 05:00 PM

Day: Wednesday

Total Marks: 70

SECTION-I

(10)

Q. 1 Multiple Choice based Questions

1. Forces affecting organizational behavior are _____

- A) People
- B) Environment
- C) Technology
- D) All of the above

2. Hawthorne studies is related to which stage of the organizational behavior evolution _____

- A) Industrial revolution
- B) Scientific management
- C) Organizational behavior
- D) Human relations movement

3. Organizational behavior is _____

- A) A science
- B) An art
- C) A science as well as an art
- D) none of the above

4. The least used communication channel in an organization is usually

- A) Upward
- B) Downward
- C) Diagonal
- D) Horizontal

5. Which one of the following is correct order of Maslow's Hierarchy of Needs theory?

- A) Physiological>Safety>Esteem>Social>Self Actualization
- B) Physiological>Safety>Esteem>Self Actualization>Social
- C) Physiological>Safety>Social>Esteem>Self Actualization
- D) None of the above

6. Organizational behavior is not a/an _____

- A) A separate field of study
- B) Applied science
- C) Normative science
- D) Pessimistic approach

7. Which one of the following is not a key element of Management by objective?

- A) Goal specification
- B) Autocratic decision
- C) Explicit time period
- D) Performance feedback

8. The model(s) of Organizational Behaviour is (are):

- (A) Autocratic
- (B) Custodial
- (C) Supportive
- (D) All of the above

9. The Hawthorne Experiments were conducted by _____

- A) Max weber
- B) Charles handy
- C) Elton mayo
- D) Henri Fayol

10) An individual's involvement and with satisfaction and enthusiasm for the organization is known as

- A) Employee motivation
- B) Employee Engagement
- C) Employee retention
- D) None of the above

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C.P.T.O.

Q.2 Elaborate model of Organizational Behavior.

(15)

OR

Q.2 Explain the contemporary challenges to manage work culture diversity in organization

Q.3 Write a note on:

(15)

- 1) Decision making
- 2) Organizational culture

OR

Q.3 Discuss the historical background of organizational behavior.

Q.4 Write in detail:

(15)

- 1) Personality
- 2) Motivation.

OR

Q.4 Discuss organizational theory and design.

Q.5 Write Short-notes (Any Two)

(15)

1. Learning processes
2. Organizational ethics
3. Reward system
4. Communication technology

— X —
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