

SEAT No. _____

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SARDAR PATEL UNIVERSITY

External Examination March 2018
Organizational Development
MSW (HR)

Paper code: PA03CSHR01
Semester: III

Date: 26/03/2018
Time: 2:00 PM to 5:00 PM
Total Marks: 70

Q.1. MULTIPLE CHOICE QUESTIONS

10 Marks

1. Challenging work is core value of organisational development.
 - a) True b) False c) None
2. _____ is not one among the diagnosis technique in Organizational development.
 - a) Appraisal b) Questionnaires c) Interviews d) Workshops
3. FFA stands for _____.
 - a) Force Field Analysis b) Force Functional Assement c) Both d) None
4. Function as human beings rather than as resources is an important _____ of OD.
 - a) Value b) Principles c) Both d) None
- 5) First idea of Force Field analysis is given by _____.
 - a) Kurt Lewin b) N Chandra c) Johanson d) Kurlon
- 6) Creativity is related to '_____', in the same way innovation is related to 'implementation'.
 - a) Imagination b) Identification c) Implementation d) Execution
- 7) According to Kurt Lewin whenever driving forces are stronger than _____ force, the status quo or equilibrium will change.
 - a) Restraining b) Resistance c) Submissive d) None
- 8) In abbreviation QWL the letter 'W' stands for _____.
 - a) Work b) Wild c) Wind d) Win
- 9) Franch W.L. wrote books on organizational development.
 - a) True b) False c) None

(2)

C.P.T.O.)

10) QC stands for _____.

- a) Quality Circle b) Quality c) Quantitative d) Quebec
Combination circle Circle

Q.2. Explain the concept of Organizational development with assumption and values.

OR 15 Marks

Q.2. Explain the various important roles of top management and organizational development practitioners.

Q.3 What is organizational diagnosis? Explain the various techniques of organizational diagnosis.

OR 15 Marks

Q.3 Explain the force field analysis with suitable conditional situations.

Q.4 Explain the various organizational interventions in details.

OR 15 Marks

Q.4 Describe various Organizational development challenges with suitable examples.

Q.5 Short notes (Any 2)

15 Marks

- 1) Management by Objective
- 2) Quality of Work Life
- 3) Creativity and innovation

- X -
(2)