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## SARDAR PATEL UNIVERSITY

M.S.W. Examination – 3<sup>RD</sup> Semester (NC) – March/April 2018

Day: SATURDAY

Time: 2:00 P.M. to 5:00 P.M.

Date: 07/04/2018

Session: evening

Subject Title: MANAGING VOLUNTARY ORGANIZATIONCode: PA03EMSW10

Total marks: 70

Q-1 Multiple choice question (Attempt all) (10)

- 1) Management by objectives was first popularized by  
a) Max Weber      b) Peter Drucker      c) Karl Marks      d) A. Maslow
- 2) \_\_\_\_\_ is a process that identifies current and future human resources needs for an organization to achieve its goals.  
a) Human resource development      b) Training  
c) Human resource Planning      d) Team Work
- 3) The \_\_\_\_\_ is the key organization in the field of social welfare in India.  
a) IDBI      b) CWC      c) DWCRA      d) CSWB
- 4) \_\_\_\_\_ in management means setting standards, measuring actual performance and taking corrective action.  
a) Budgeting      b) Controlling      c) Directing      d) Planning
- 5) Central Social Welfare board was set up in.  
a) 1953      b) 1965      c) 1950      d) 1951
- 6) In a \_\_\_\_\_ management style, the manager allows the employees to take part in decision-making: therefore everything is agreed upon by the majority.  
a) Autocratic      b) Democratic      c) Chaotic      d) Persuasive
- 7) Out of the following options which one is the principle of organizational structure?  
a) Organizational Climate      b) Recruitment      c) Salary      d) Division of labor

(1)

(P.T.O.)

- 8) Which one of the following is effective tool to propagate information for voluntary organization?  
a) Print media    b) Electronic media    c) Social media    d) All of these
- 9) \_\_\_\_\_ is considered as a founding father of modern bureaucracy.  
a) Auguste Comte    b) L.C.White    c) Max Weber    d) Talcott Parsons
- 10) Communication runs faster in:  
a) Centralized structure    b) Decentralized structure  
c) Matrix structure    d) Line structure

Q-2 Define voluntary organization & explain types and characteristics of voluntary organizations. (15)

OR

Q-2 Write case study with reference to HRD practices in government organizations.

Q-3 Explain process of management with its importance. (15)

OR

Q-3 Write an essay on Management By Objectives.

Q-4 Discuss human resource planning and training as an approach to Organizational management. (15)

OR

Q-4 Elaborate functions of voluntary organization with suitable illustrations.

Q-5 Write Short Notes (ANY TWO) (15)

- 1) Organizational Climate
- 2) Social marketing
- 3) Public Administration
- 4) Roles of voluntary organization