

(176)

SEAT No. _____

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SARDAR PATEL UNIVERSITY

Class : M.S.W. (HR) Date : 11/11/2017
 Semester : III SEMESTER Day : SATURDAY
 Subject Code : PA03ESHR15 Time : 2:00 P.M. TO 5:00 P.M.
 Subject : ORGANIZATIONAL DYNAMICS Total Marks : 70

Q.1. MULTIPLE CHOICE QUESTIONS**10 Marks**

- 1 There are _____ basic stages of group development.
 A Three B Four C Seven D Eight
- 2 _____ is strengthened when group members spend time together.
 A Emotion B Cohesion C Leadership D Membership
- 3 The membership to group introduces _____ in its members.
 A Deviance B Conformity C Both A & B D Neither A nor B
- 4 _____ stress is related to one's job.
 A Personal B Organisational C Group D Family
- 5 Power is understood as the ability to influence other people and events.
 A Correct B Incorrect
- 6 _____ motivation is a core element of transformational leadership.
 A Inspirational B Nominal C Directional D Powerful
- 7 The principles by which an organisation operates are called organisational _____.
 A Dynamics B Basis C Vision D Ethics
- 8 _____ the differences among employees is important for managing the diversity in an organisation.
 A Rejecting B Removing C Accepting D Enforcing
- 9 Inequality of power can create problems during organisational coalition.
 A Correct B Incorrect
- 10 The book "Peripheral Vision" is written by _____.
 A Bateson B Crimson C Emerson D Johnson

15 Marks

Q.2. Define group. Discuss the process of group cohesion and group alienation in detail.

OR

Q.2. Define organisational stress. Explain various strategies to cope with organisational stress and burnout.

15 Marks

Q.3. Explain the process of empowerment and decentralisation from organisational dynamics perspective.

OR

Q.3. Explain in detail the concept of learning organisations.

(P.T.O.)

15 Marks

Q.4. Explain the process of diversity management in an organisation.

OR

Q.4. Define organisational culture. Explain various characteristics organisational culture in detail.

15 Marks

Q.5. WRITE SHORT NOTES (ANY TWO)

- A Leadership practice in corporate sector.
- B Conformity and obedience in a group.
- C Role analysis.
- D Strategic alliances.

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