

SEAT No. \_\_\_\_\_

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SARDAR PATEL UNIVERSITY  
External Examination- November 2017  
MSW (HR) - IIIrd Semester  
PA03CSHR01 Organizational Development  
Date 1-11-2017 Day : Wednesday

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Time : 2.00 pm to 5.00 pm (3 hours)

Maximum Marks : 70

*Instruction to the candidate*

- A) All questions are compulsory.
- B) Figures to the right indicate full marks.
- C) Answers should be specific and to the point.

**Q.1 Multiple Choice Questions**

[10]

- 1) "Six box model" designed is narrated by
  - a) Marvin Weisberg
  - b) John P.Kotter
  - c) Esman and Blaise
  - d) None of the above
- 2) In 1980's the primary emphasis of Action Research is :
  - a) Technocracy
  - b) Bureaucracy
  - c) Market Place
  - d) Methods to generate knowledge
- 3) Lewin proposed 3 steps in change process and they are :
  - a) Freezing, Unfreezing and Moving
  - b) Unfreezing, Moving and Freezing
  - c) Moving, Freezing and Unfreezing
  - d) None of the above
- 4) John. P.Kotter attempted to give how many steps for implementations of change
  - a) 5
  - b) 6
  - c) 7
  - d) 8
- 5) It is concerned with employees becoming prepared for change and ideally its supporter thus corresponding to readiness for change is called as :
  - a) Unfreezing
  - b) Moving
  - c) Freezing
  - d) None of the above
- 6) The average individual is inherently self centered and indifferent to organizational needs. In which theory does this statement reflects?
  - a) Theory Y
  - b) Theory Z
  - c) Theory X
  - d) None of the above
- 7) A person who initiates, stimulates, or facilitates a change program is called:
  - a) Organizational Development Practitioner
  - b) Organizational Development Manager
  - c) Both (a) & (b)
  - d) None of the above

