

(155)

SEAT No. _____

No. of Printed Pages : 2

SARDAR PATEL UNIVERSITY

MSW-HR-IIIRD SEMESTER EXAMINATION-APRIL 2018 (NC)

SUBJECT:-HUMAN RESOURCE DEVELOPMENT SUBJECT CODE:-PAO3CSHR02

DATE: 31-03-2018

TIME:-02.00 PM TO 05.00 PM

DAY: SATURDAY

TOTAL MARKS:-70

Q.1 MULTIPLR CHOICE QUESTIONS

10

1. Which is not the part of HRD Matrix
A. HRD Instruments
B. HRD Processes
C. HRD Outcomes
D. Organisational Development
2. Dimension of organisational effectiveness can be measured under ____
A. High productivity
B. Career planning
C. Potential appraisal
D. Performance appraisal
3. ____ means action taken for improvement
A Competency B Development C Intervention D Matrix
4. Trained & efficient employees are committed towards their jobs which is possible through HRD is known as ____
A. Job satisfaction
B. Employee commitment
C. Change management
D. Performance appraisal
5. ____ is a small group of people doing same or similar work.
A Job rotation B Counselling C Quality circle D Rewards
6. Who is regarded as father of Human Resource Development
A. Dr. Manmohan Singh B. Ishwar Dayal C .T.V.Rao D.Dr.Rajguru
7. Who coined the term Quality Circle
A .Kaoru Ishikawa B W.Edwards Deming C Bill Cosby D.Joseph M Juran
- 8.The Concept of total quality control termed explained by
A . Joseph M Juran B. W.Edwards Deming
C. Genichi Taguchi D. Armand Feigenbaum

(1)

(P.T.O)

9. HRP stands for

A. Human Resource Process

B. Human Resource Planning

C. Human Research Planning

D. None of the above

10. HRD Mechanism includes

A. Performance Appraisal

B. Feedback Counselling

C. Career Planning

D. All of the above

Q.2 Discuss the concept of HRD? Explain the matrix & intervention of HRD in detail? **15**

Or

Q.2 Explain different leadership development activities in HRD.

Q.3 Explain the employee development activities in detail? **15**

Or

Q.3 Discuss the need of HRD? Explain the HRD mechanism for workers in detail?

Q.4 .Discuss the role of HRD in developing Industrial Relation **15**

Or

Q.4. Write an essay on Challenges in HRD

Q.5 Short Notes (Any Two) **15**

1. Relationship between HRM and HRD

2. Role of trade unions

3. Employer Branding

4. HRD Audit