

[68]

No. of questions

2

**SARDAR PATEL UNIVERSITY**

**MSW (HR) FIRST SEMESTER EXAMINATION**

**DAY: WEDNESDAY**

**TIME: 10:00 AM TO 1:00 PM**

**DATE: 08/11/2017**

**SESSION: MORNING**

**TOTAL MARKS: 70**

**SUBJECT CODE: PA01CSHR23**

**SUBJECT TITLE: MANAGING INDIVIDUAL BEHAVIOUR**

**Q. 1 Choose the Correct Alternative:**

**[10]**

1. \_\_\_\_\_ is the process by which the receiver interprets the symbols used by the source of the message by converting them into concepts and ideas.

- a) Encoding                      b) Decoding                      c) Feedback                      d) Interpretation

2. While working with an individual client on one – to – one basis, the relationship is:

- a) A friendly association                      b) Purposeful to meet the psycho– social needs of the client  
c) A contract                      d) A sympathetic understanding of the client

3. Which of the following is not a part of social case work process?

- a) Content analysis                      b) Treatment                      c) Intake                      d) Diagnosis

4. In \_\_\_\_\_ recording, everything that has happened is recorded as it has happened.

- a) Process                      b) Narrative                      c) Summary                      d) None

5. Which one of the following is a personal factor affecting individual behaviour?

- a) Learning                      b) Work Ethic                      c) Personality                      d) Education

6. Which of the following is not a principle of social case work?

- a) Principle of specific objective                      b) Principle of Acceptance  
c) Principle of Confidentiality                      d) Principle of Individualization

7. \_\_\_\_\_ is not a component of social case work.

- a) Personality                      b) Place                      c) Person                      d) Process

(1)

(P.T.O.)

