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SEAT No. _____

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SARDAR PATEL UNIVERSITY

BBA (ITM) SEMESTER VIII

SATURDAY 15th APRIL 2017

TIME: 02:00 P.M TO 04:00 P.M

UM08EBBI05 GROUP PROCESSES & BEHAVIOR

MARKS: 60

NOTE: Figures to the right indicate marks.

Q.1 Define power and describe in detail its Forms with appropriate examples. **[15]**

OR

Q1 [A] What is status? Narrate briefly Status Symbols. **[08]**

[B] Write a note on Limits of Authority. **[07]**

Q.2 Explain the concept of group decision making with the help of Techniques for improving Group Decision Making. **[15]**

OR

Q.2 [A] Write a note on Intergroup Behavior. **[08]**

[B] Clarify the Positive Aspects of Group Decision Making. **[07]**

Q.3 What are the Contemporary Issues of Leadership? Explicate. **[15]**

OR

Q.3 [A] Distinguish between Leadership & Management. **[08]**

[B] Write a note on Authentic Leadership. **[07]**

Q.4 Elucidate the term Organizational Climate also explain how to develop a Sound Organizational Climate in organizations. **[15]**

OR

Q.4 [A] Write a note on Participation in Indian Organizations. **[08]**

[B] Briefly discuss the concept of Participation and Organizational Climate. **[07]**

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SARDAR PATEL UNIVERSITY
4th YITM (SEM-VIII) EXAMINATION 2017

Thursday, 20th April 2017

2:00 p.m. to 4:00 p.m.

UM08EBBI06

STRATEGIES FOR CHANGE MANAGEMENT

TOTAL MARKS: 60

NOTE: 1. Figures to the right indicate full marks of the question.

- Q1 What is organisational culture? Discuss the characteristics and impact of organisational culture. (15)**

OR

- Q1 Discuss the need for spirituality in the organisation and the characteristics of a spiritual organisation. (15)**

- Q2 Clarify the concept of organisational development and explain the characteristics and objectives of organisational development. (15)**

OR

- Q2 Write a note on: (15)**
1. Functions of HRD
2. HRD as a total system

- Q3 Clarify the concept of organisational structure and discuss the component and features of good organisation structure. (15)**

OR

- Q3 What is functional organisation structure? Explain in detail with the help of a figure along with advantages and disadvantages. (15)**

- Q4 Write a note on growth of international business & discuss the individual behaviour in an international context. (15)**

OR

- Q4 Write a note on trends in international business & discuss the interpersonal behaviour in an international context. (15)**

ALL THE BEST