

SEAT NO:-\_\_\_\_\_

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**SARDAR PATEL UNIVERSITY**

**B. B. A. ITM (4 years) Examination, SEM VII,**

**Thursday, 8<sup>th</sup> December 2016,**

**Session: Morning, Time: 10:00 am to 12:00 pm**

**UM07EBBI06 – ORGANIZATIONAL CHANGE**

**Note: Figures in the bracket to the right of this paper indicate marks.**

**Total Marks: 60**

Q. 1. What is organisational effectiveness? Explain in detail Factors in organisational effectiveness. (15)

**OR**

Q. 1. Write a detailed note on Goal approach and behavioral approach along with figures. (15)

Q. 2. What is organisational change? Write a note on response to change & change agents. (15)

**OR**

Q. 2. What is organisational change? Explain the stages of organisational growth. (15)

Q. 3. Explain the concept of stress and discuss in detail causes and effects of stress. (15)

**OR**

Q. 3. Discuss in detail individual and organisational strategies for coping stress. (15)

Q. 4. Explain the impact of technology on organisation and theory of work design. (15)

**OR**

Q. 4. Explain in detail factors in work design and work design options. (15)

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