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SARDAR PATEL UNIVERSITY No. of Printed Pages: o1

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BBA (Honours) HM Examination

Semester - V (4 yrs)

Subject: - Utility Management and Housekeeping - II

Code: - UM05CBBH04

| Date: - 15/11/2017 | | Time: - 10: 00 To 12: 00 PM | |
|--------------------|--|--|------|
| Day: | - Wednesday | Mark: - 60 | |
| Q. 1. (A) | What is the procedure for selecting carpet in a star | notel? Explain. | (07) |
| Q. 1. (B) | What are the various carpet care equipment and sup | oplies? Discuss in brief. | (08) |
| OR | | | |
| Q. 1. | What is the role of housekeeper in interior design o | f a 5 – star hotel? Explain. | (15) |
| Q. 2. | What is the procedure of managing guest supplies brief. | and amenities in 5 – star hotel? Discuss in | (15) |
| OR | | | |
| Q. 2. | Draw the layout of commercial laundry and explain | the various laundry equipment. | (15) |
| Q. 3. | What is the method of managing hotel room linen i | n a star hotel? Explain with help of format. | (15) |
| OR | | | |
| Q. 3. | What do you mean by stocking and storing of inventory of uniform in a hotel. | miform in hotel? Explain the method of | (15) |
| Q. 4. | What are the environmental practices used in house | keeping department? Discuss in brief. | (15) |
| OR | | | |
| Q. 4. | What are various types of purchasing used in a star | hotel? Discuss in brief. | (15) |