

Date: - 15/11/2017

Time: - 10: 00 To 12: 00 PM

Day: - Wednesday

Mark: - 60

Q. 1. (A) What is the procedure for selecting carpet in a star hotel? Explain. (07)

Q. 1. (B) What are the various carpet care equipment and supplies? Discuss in brief. (08)

OR

Q. 1. What is the role of housekeeper in interior design of a 5 – star hotel? Explain. (15)

Q. 2. What is the procedure of managing guest supplies and amenities in 5 – star hotel? Discuss in brief. (15)

OR

Q. 2. Draw the layout of commercial laundry and explain the various laundry equipment. (15)

Q. 3. What is the method of managing hotel room linen in a star hotel? Explain with help of format. (15)

OR

Q. 3. What do you mean by stocking and storing of uniform in hotel? Explain the method of inventory of uniform in a hotel. (15)

Q. 4. What are the environmental practices used in housekeeping department? Discuss in brief. (15)

OR

Q. 4. What are various types of purchasing used in a star hotel? Discuss in brief. (15)

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