

SEAT No. _____

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[1 & A-2]

SARDAR PATEL UNIVERSITY

BBA (General) Semester: V

Date: Saturday, 18/11/2017

Session: Morning, Time: 10.00 A.M. to 12.00 P.M

Subject Code: UM05EBBA03

Subject /Course Title: Advance Human Resource Management – I

Marks: 60

Q-1 Define 'Organizational Behaviour'. Explain the factors affecting Human Behaviour in detail. [15]

OR

Q-1 Write notes on:

(A) Contributing Disciplines of Organizational Behaviour. [08]

(B) S-O-B-C Model of Human Behaviour. [07]

Q-2 Write notes on:

(A) Determinants of Personality [08]

(B) Factors affecting Learning [07]

OR

Q-2 Write notes on:

(A) Freudian and Neo Freudian stages of personality [08]

(B) Classical and Operant Conditioning Theory. [07]

Q-3 What is 'Group Dynamics'? Explain in brief stages of Group Development. Also State Types of Groups. [15]

OR

Q-3 Write notes on:

(A) Group Cohesiveness [08]

(B) Techniques to improve group decision making [07]

Q-4 Clarify the concept 'Organizational Change. Explain factor affecting Organizational Change. [15]

OR

Q-4 Write notes on:

(A) Change Process [08]

(B) Overcoming Resistance to change [07]

