

SEAT No. _____

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SARDAR PATEL UNIVERSITY
S.Y.BBA (ITM) (SEM-IV) EXAMINATION 2018
Monday, 23rd April 2018
10:00 a. m to 12:00 p. m.
Human Resource Management II (UM04EBBI05)

TOTAL MARKS: 60**NOTE: 1) All questions have internal choices.****2) Figures to the right indicate full marks of the question.**

Q1 Clarify the concept of industrial accident and explain the types and causes of industrial accident. (15)

OR

Q1 Discuss the occupational hazards and diseases and elaborate the statutory provisions of health according to factories act. (15)

Q2 What is Industrial Relation? Explain the objectives and importance of industrial relation. (15)

OR

Q2 Describe the causes of industrial disputes and explain the preventive measures and settlement authorities. (15)

Q3 Clarify the concept of trade union & discuss the problems of trade union. (15)

OR

Q3 What is collective bargaining? Explain the process & strategies of collective bargaining. (15)

Q4 Elaborate the challenges of human resource management and the impact of globalization on human resource management. (15)

OR

Q4 What is Human Resource Information System (HRIS)? Describe the uses, advantages & disadvantages of HRIS. (15)