

SEAT No. _____

No. of Printed Page : 01

[33 & A-19]

SARDAR PATEL UNIVERSITY

SYBBA-ITM 4 years (Semester – III) EXAMINATION

BUSINESS INFORMATION SYSTEM [UM03CBB104]

DATE: 22/11/2017, Wednesday

TIME: 2:00P.M. TO 4:00P.M.

Total Marks: 60

Q.1 Describe Knowledge requirement for MIS design with diagram. [15]

OR

Q.1 [A] Describe Communication System. [08]

[B] Define MIS. Explain functions of MIS. [07]

Q.2 [A] Explain different types of objectives. [09]

[B] Define Planning. Explain problems with planning. [06]

OR

Q.2 [A] Describe PERT CPM. [08]

[B] Explain types and sources of planning information. [07]

Q.3 Explain nature and causes of human relations problems. [15]

OR

Q.3 Describe modification to the basic model of organization structure. [15]

Q.4 Define Management Control. Describe principles of controlling. [15]

OR

Q.4 Describe Total Quality Control and Total Quality Management. [15]

— X —