[40] SARDAR PATEL UNIVERSITY
SYBBA (TTM)(HONS.)Sem-III EXAMINATION
SUBJECT: Computerised Reservation System -Basic
UM03CBBT10

Date : 21ST Nov. 2017

Day: Tuesday

Time : 2:00pm to 4:00pm

Max. Marks: 60

Answer the following Questions:

Q1.(a) Write down Amadeus entry for the following.(15)

    i.Make the entry to encode the city Ahemdabad.

    ii. Make the entry to decode the airline LH.

    iii. Make the entry to decode the airport code DXB.

    iv. Make the entry to decode the equipment code M234.

    v.Make the entry to decode the city code CCU.

    vi. Make the entry to encode the country Japan.

    vii.Make the entry to decode the country code ES.

    viii Make the entry to display the city code for Sydney.

    ix. Make the entry to encode the equipment Tupolev.

    x. Make the entry to decode the airline code AF.

    xi.Make the entry to display neutral availability from CPH to LON on19 December.

    xii Make the entry to display availability according to arrival time 08:00 on 22 January from all London airports to MIA.

    xiii. Make the entry to display neutral availability only from London-Gatwick to ATH departing at 1400 on 17 October.

    iv. Make the entry to display neutral availability from AMS to CWL on 21 June departing at 0900.

    xv. Make the entry to display neutral availability from all London airports to all Rome airports on 14 November.

Or

Q1. (b) Describe from the following display line no 1 to 6 in terms of airline, numeric code of airline ,class, no. of seats Available, origin to destination, origin and destination terminals , arrival and departure time , Amadeus status, and equipment code. (15)

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* AMADEUS AVAILABILITY - AN ** FRA FRANKFURT.DE      10 MO 12JUN 0000
1  LH 4355  C9 Z9 H9 V9 L9 B9 G9    CDG  FRA 1   0705 0825   E0/320      01:20
            K9 Q9 W9 M9
2  AF 1466  C9 M5 T4 K2 V2 Y2 B2    CDG2A FRA     0730 0855   E0/320      01:25
            Q2 V2 XR GR
3  AF 1470  C9 M9 T9 K9 V9          CDG2A FRA     0855 1020   E0/735      01:25
            Q2 V2 XR GR
4  BA 3481  C9 D9 S9 B9 M9 LR QL    CDG 1 FRA     0915 1035   E0.100      01:20
            HL VL
5  LH 4413  C9 V9 B9 L9 K9          CDG  FRA 1   1050 1210   E0/320      01:20
            K9 QR WR ML
6  LH 4413  C9 V9 B9 L9 K9          CDG  FRA 1   1050 1210   E0/320      01:20
            K9 Q9 W9 MR
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(P.T.O.)

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Q2.(a) Explain following Amadeus entries .(1x15=15)

    i.SS2S3
    ii.SS4M2
    iii.SS2CD3
    iv.SIARNAK
    v. SS2M1/PE
    vi. AN14FEBFRANRY/XCPH
    vii.AE25AUGDUSDEW
    viii.AC4

    ix.AC12JUN
    x.MD
    xi.AC//LYS
    xii.ACLIS
    xiii.AC1800
    xiv.DACBRQ
    xv.DAMRG

Or

Q2 (b) Explain following Amadeus entries .(1x15=15)

    i.NM1RIVAS/W MR
    ii.NM2TYLER/TMR/AMRS
    iii.APMAD 01245-H
    iv.APLON098765-B
    v. APFRA 098754-B/P1
    vi. APFRA 034532-H/P2
    vii.TKOK
    viii.TKTL22APR

    ix.TKMA23JUL
    x.RFP
    xi.RFMR QUENCY
    xii.RFP;ET
    xiii.IG
    xiv.AC/ALH
    xv.RFMR PATEL;ET

Q3.(a) Write down Amadeus entry for the following.(1.5x10=15)

    i.Make the entry to display only Alitalia flights from Frankfurt to Rome on 24 August at 0900, ordering the display by departure time.
    ii. Change the display to show only Lufthansa flights.
    iii.Make the entry to display return availability at 0800 on 7 September.
    iv.The passengers are Mr. C. Appius and Mrs. L. Appius. Input the names.
    v.Make the entry to arrange ticketing for 18 August.
    vi.The reservation was received from Mrs. Appius. Input the received- from element and end the transaction with one entry.
    vii. Assume a PNR has four passengers. Make the entry to separate name elements 2 and 4.
    viii. Assume a PNR has six passengers. Make the entry to separate name elements 3 and 5.
    ix.Assume a PNR has three passengers. Make the entry to separate the first passenger.
    x. When passengers are separated, what entry is used to store the new PNR?

Or

Q3(b) With the help of following display answer the following questions.(15)

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RP/DEL1A0900/DEL1A0900.            NS/GS   10FEB98/1031Z   IC-31LCH
1.NGUYEN/JAMES MR
2  AF 147 J 30MAP 5 DELCDG HK1  0810 2  0110 0615   *1A/
3  DL 119 C 25MAP 3 CDGJFK HK1       10 1040 1300   *1A/
4  DL 118 C 28MAP 6 JFKCDG HK1        3 1935 0950+1 *1A/
5  AF 148 J 30MAP 1 CDGDEL HK1  0940 2A 1015 2225   *1A/
6  AP DEL 91 11 653 1243-H
7  TK OK10FEB/DEL1A0900
8  *SSR FQTV DL HK  AF199709014460
9  *SSR FQTV AF HK  AF19990901462/3
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i. Retrieve this PNR with record name.
ii. Advice passenger about increase fare on 10Jan.
iii. Put Confidential remark of visit is confidential.
iv. What information is there for line no. 4.
v. What is the frequent flier no.?
vi. When this ticket is requested.
vii. Describe line no. 6
viii. What is the travel agency record locator.
ix. What is HK?
x. What is GS?
xi. Which date this PNR is made?
xii. What is the home phone no. of the passenger?
xiii. What is the date of journey and return date?
xiv. Put general remark of pls mail tkts to pax.
xv. What is the origin and destination point?

Q4(a) .Create an PNR with following information. (15)

Mr. R.Goswami his wife Sita and his 10 year old son D Goswami contacted you to make a reservation for himself

March 16 Delhi to Sydney

March 28 Sydney to Delhi

Now add following information

i.Book ticket for three in line no.3 with Y class.

ii.enter his business telephone number in Delhi (no. of your choice)

iii enter information to airline that passenger is VIP belongs to Australian embassy.

iv.book an Asian vegetarian meal on all segment

v. enter his mailing address in Delhi (of your choice).

vi request is made by Mr. R Patel.

vii Ticket will be issues in airport on 16th March.

viii he is a frequent flyer for lufthans with no. lh-2356789.

ix.His wife had requested for wheel chair for LH airline.

Or

Q4(b).Explain following Amadeus entries .(1x15=15)

i.SP3
ii.SP2/4
iii.SP1
iv.SP1/3
v. EF
vi. SP3-5
vii.KL
viii.9/HK

ix.12/HK
x.HN
xi.KK
xii.SBL4-5
xiii.SBC14MAR3
xiv.NU/2Johanson/G Mr
xv.XE2-3

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