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SARDAR PATEL UNIVERSITY
FY BBA (II SEM.) (NC) EXAMINATION
Wednesday, 18th April 2012
11.00 am - 2.00 pm

UM02CBBA04/09: Human Resource Management

Total Marks: 60

Note: Figures to the right indicate mark.

Q.1 What is Human Resource Management? Describe its objectives and functions. [15]

OR

Q.1 Explain the importance and process of Human Resource Planning. [15]

Q.2 Explain the process of selection with logical illustration. [15]

OR

Q.2 What is Recruitment? Explain in detail external sources of Recruitment. [15]

Q.3 Describe the various methods of Performance Appraisal. [15]

OR

Q.3 What is Compensation? Describe the various objectives of Compensation. [15]

Q.4 What is Trade Union? Describe the problems of Trade Union in India. [15]

OR

Q.4 Write short notes. **(Any Two)** [15]

(A) Importance of collective bargaining

(B) Parties in Industrial Relations

(C) Causes of Industrial dispute

