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(125 & 128)

SEAT NO.

No. of Printed Pages : 1

SARDAR PATEL UNIVERSITY

F.Y.B.B.A (HON-HM) SEM-I EXAMINATION (HM/TTM)

SATURDAY, 11th NOVEMBER,2017

02:00 PM TO 04:00 PM

HUMAN RESOURCE MANAGEMENT UM01CBBH13/T13

Total Marks: 60

Note: 1. Figures to the right indicate marks of the questions.

2. Answers should be precise and to the point.

Q.1		What is human resource management? What are the functions of human resource management?	[15]
		OR	
Q.1	(A) (B)	What is the importance of human resource management? Describe the process of human resource planning.	[05] [10]
Q.2		Define recruitment. What are the sources of recruitment? OR	[15]
Q.2	(A) (B)	What is selection? Explain selection process with suitable flowchart. Differentiate between training and executive development.	[08] [07]
Q.3	(A) (B)	What is training? Discuss on-the-job methods of training. Define promotion. What are the types of promotion? OR	[08] [07]
Q.3	(A)	What is transfer? What are the types of transfer? Also discuss the purpose of transfer.	[07]
	(B)	Define the term performance appraisal. Give the importance and limitations of performance appraisal.	[80]
Q.4	(A)	What is human resource development? What is the need for human resource development?	[80]
	(B)	Give the difference between performance appraisal and job evaluation.	[07]
		OR	
Q.4		Write notes on the following:	
	(A)	Employees for lease, Moon Lighting by Employees, Dual Career Groups, Flexitime.	[80]
	(B)	Discuss the concept of human resource development and give its importance.	[07]

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